



COVID-19 SALIVA AT-HOME COLLECTION KIT

Provided by: The State of Wisconsin and Vault Medical Services

- Free to everyone who lives in Wisconsin. Best for those 4 years & older.
- With, or without, symptoms. No cost.
- Saliva Samples - Collected at home. A separate email per family member is required.

COVID-19 saliva at-home collection kits are one of the many options available for COVID-19 testing throughout Wisconsin. Call your healthcare provider, or visit a community testing site if you need to be tested more quickly for COVID-19.

STEP 1:

- Request a collection kit.
- Delivered to your home.
- PO Box not eligible.

STEP 2:

- Collect sample in the presence of a licensed health care professional over a virtual Zoom session.
- Join a virtual waiting room through Zoom.

STEP 3:

- Drop off collection kit on the same day as collection at a UPS drop-off location.

Request a collection kit at: learn.vaulthealth.com/Wisconsin/
Use this same link to join the virtual waiting room through Zoom.

Download Zoom at: zoom.us/download

UPS Drop-Off Locations at: ups.com/dropoff/?loc=en_US

More information at: dhs.wisconsin.gov/covid-19/collection.htm

COVID-19 SALIVA AT-HOME COLLECTION KIT - FAQ



Who can order a collection kit?

Adults and children. May not work well for children under the age of 4 or for those who have suffered from a stroke. Must be 18 years or older to request a kit for someone else. ***A unique email address and account is required for each person who requests a collection kit.***

Do I need to have insurance?

If you have insurance, provide your information so your insurance can pay for the test. If you do not have insurance, the state will pay for your test. If you get charged for a test, contact Vault customer service.

Do I need to provide my credit card information?

No. Do not enter your credit card information on the Vault website.

How do I return my collection kit?

You must drop it off at a UPS drop-off location. It should be dropped off on the same day as collection.

How does my saliva collection work over a Zoom video call?

When you are ready to collect your sample, you will log into access the Vault virtual waiting room. You may have to wait some time in the virtual waiting room. The collection supervisor will give you instructions.

What is the timeline for a saliva collection kit?

It may take up to 1 week before you receive your collection kit in the mail after requested. Once your collection kit arrives at the lab after collection, you will get your test results by email in 48 to 72 hours.

Is Vault collecting my DNA from this test?

No. The only purpose of the test performed is to determine whether you have a COVID-19 infection when the sample was taken.

Am I able to order more than one test?

Yes, but you cannot order a second test using the same email address until the first test is completed. You can order multiple tests if a different email is used for each requested collection kit.

Considerations

- A limited number of collection kits are available each day.
- You must not eat, chew, or drink anything (even water) for at least 30 minutes before collection.
- Do not open your collection kit prior to your Zoom session.
- Each collection kit will require 10-15mL of saliva.
- Temperature will not affect the accuracy of your test. It does not need to be kept in the refrigerator.

Vault Medical Service - Customer Service Team: 800-800-5698

Local Health Departments do not have any part in the distribution or processing of these tests.